

Client Report: FOYER DES PIONNIERS

Client Details

Name	FOYER DES PIONNIERS
Xerox Number	
Community	Hearst
Address	
PO Box	
Phone	705-372-2980
Email	FoyerAdmin@Hearst.ca
Contact 1	Manon Longval
Contact 2	Danielle Plamondon
I.T. Vendor	Scott Leger
OECM	No
Comments	

Products

Model	Serial	Install Date	Status	Lease holder	Contract Expires	Comments
None	EHQ412424	None			None	

Logbook Entries

Date	Type	Title	Due Date	Action
Nov. 28, 2025	ISSUES	Supplies Process	Dec. 14, 2025	November 28th, 2025 - spoke with Danielle last night - they are having problems with ordering supplies. Send her stickers in the mail and information about the ordering process. Get things clarified with Leah first.
Nov. 24, 2025	SERVICE	Service + Scan to Email	Dec. 8, 2025	November 24th, 2025 - spoke with Danielle. She tried to put a call in the service system but was told she didn't have an agreement. I called and was able to get a call in the system. Ticket

Date	Type	Title	Due Date	Action
				number MNT-0452283. She is also having a problem with scan to email. Sent an email to Scott and he said to wait until the copier issue is fixed then he'll see what is going on.
Aug. 12, 2025	QTP	FILE TRANSFER: OUTLOOK	None	AUGUST 12, 2025 - FILE TRANSFERRED FROM OUTLOOK.