

Client Report: THUNDER BAY DISTRICT HEALTH UNIT

Client Details

Name	THUNDER BAY DISTRICT HEALTH UNIT
Xerox Number	
Community	THUNDER BAY
Address	999 Balmoral St Thunder Bay ONT P7B 6E7
PO Box	
Phone	807-625-5900 EXT 5983
Email	Phil.Avella@tbdhu.com
Contact 1	Phil Avella
Contact 2	Patricia Sharkey
I.T. Vendor	
OECM	
Comments	

Products

Model	Serial	Install Date	Status	Lease holder	Contract Expires	Comments
No products found.						

Logbook Entries

Date	Type	Title	Due Date	Action
Aug. 25, 2025	CONTRACT	PAPERCUT ANNUAL RENEWAL	Dec. 6, 2025	August 25th, 2025 - Digvijay provided a quote to Phil for the Papercut for a one-year renewal. Also, the expiry date is in November. Submitted the contract to Phil for review and signature. Customer CRN: C-MNTDN8 / Expiration Date: 11/04/2025
Aug. 25, 2025	SERVICE	C8270 s/n #ZQT984054	None	August 25th, 2025 - Steve said he would create a call for this

Date	Type	Title	Due Date	Action
				issue. Phil confirmed it was the same machine that arrived DOA initially. Review during the SERVICE/SALES meeting on Tuesday morning. Replied to Phil and Ian's questions about the message on the Xerox machine. Included Steve Decarie for his comments.
Aug. 25, 2025	CONTRACT	Stickers OEMC Info	Dec. 6, 2025	August 25th, 2025 - Told Phil I would get him some new stickers - OEMC. Send them by mail or deliver in September?
Aug. 21, 2025	FLEET REPORT	Tammy to Enter Data	Dec. 6, 2025	August 21st, 2025 - sent an email to Patricia and Phil to check in on their supply portal and to ensure all is working well with their equipment. Get the fleet report details to Tammy and have her enter them in this system.